DIC India Limited, ("We", "we", "us", "our") is committed to protecting and respecting your privacy.

This policy (together with our terms of use "<u>http://www.dic.co.in</u>" and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

For the purpose of the Information Technology Act, 2000 (the "Act"), the data controller is DIC India Limited of Transport Depot Road, Kolkata – 700088, INDIA.

Our nominated representative for the purpose of the Act is the administrators of this mobile application.

1. INFORMATION WE MAY COLLECT FROM YOU

1.1 We may collect and process the following data about you

- a) Information that you provide by filling in forms on our site "<u>http://www.dic.co.in</u>" ("our site"). This includes information provided at the time of registering to use our site, subscribe to our services, post material, or request further services.
- a) If you contact us, we may keep a record of that correspondence.
- b) We may also ask you to complete surveys that we use for research purposes, although you do not have to respond to them.
- c) Details of your visits to our site including, but not limited to, traffic data, location data, web logs and other communication data, whether this is required for our own purposes or otherwise and the resources that you access.

2. IP ADDRESSES AND COOKIES

2.1 We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration and to report aggregate information to our advertisers. This is statistical data about our users' browsing actions and patterns, and does not identify any individual.

2.2 For the same reason, we may obtain information about your general internet usage by using a cookie file which is stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. They help us to improve our site and to deliver a better and more personalized service. They enable us:

- a) To estimate our audience size and usage pattern.
- b) To store information about your preferences, and so allow us to customize our site according to your individual interests.

c) To speed up your searches.

2.3 You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain parts of our site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you log on to our site.

3. WHERE WE STORE YOUR PERSONAL DATA

3.1 All information you provide to us is stored on our secure servers. (No payment transaction is to be routed through the mobile application unless there is specific instruction from the company.

3.2 Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site and any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorized access.

4. USES MADE OF THE INFORMATION

4.1 We use information held about you in the following ways:

- a) To ensure that content from our site is presented in the most effective manner for you and for your computer.
- b) To provide you with information, products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purpose
- c) To carry out our obligations arising from any contracts entered into between you and us.
- d) To allow you to participate in interactive features of our service, when you choose to do so.

4.2 We may also use your data, or permit selected third parties to use your data, to provide you with information about goods and services which may be of interest to you and we or they may contact you about these by post or telephone.

4.3 If you are an existing customer, we will only contact you by electronic means (e-mail) with information about goods and services similar to those which were the subject of a previous sale to you.

4.4 If you are a new customer, and where we permit selected third parties to use your data, we (or they) will contact you by electronic means only if you have consented to this.

5. DISCLOSURE OF YOUR INFORMATION

We may disclose your personal information to any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries, as defined in the Indian Companies Act 1956.

6. YOUR RIGHTS

6.1 You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by contacting us at mailto:sales@dic.co.in

6.2 Our site may, from time to time, contain links to and from the mobile application of our partner networks and affiliates. If you follow a link to any of these mobile applications, please note that these mobile applications have their own privacy policies and that We do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these mobile applications.

7. ACCESS TO INFORMATION

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee to meet our costs in providing you with details of the information we hold about you.

8. CHANGES TO OUR PRIVACY POLICY

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail.

9. CONTACT

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to DIC India Limited of Transport Depot Road, Kolkata – 700088, INDIA